CITÉ GESTION
PRIVATE BANK

MY CGE
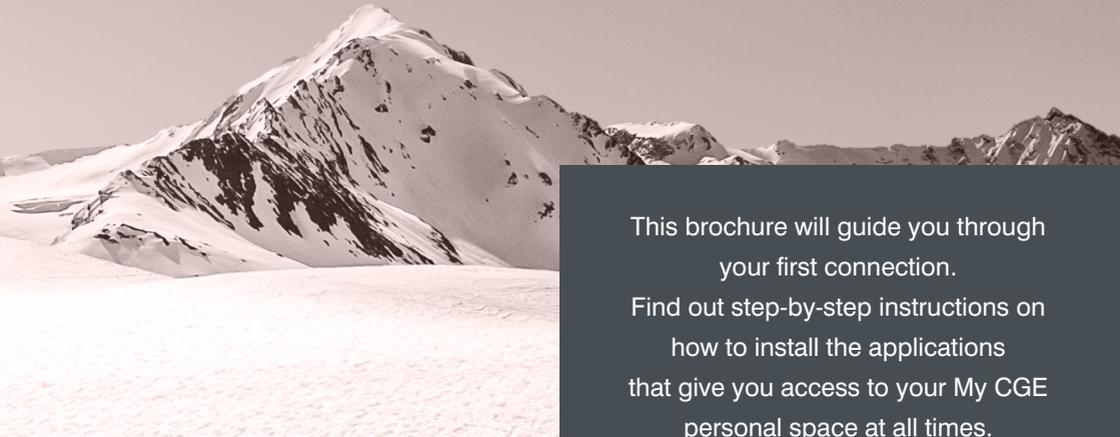## Connection guide

Mobility
Safety
Transparency

MY **CGE**

Cutting-edge technology to track your assets securely, whenever you want, wherever you are.

Easy digital interaction via a personal, highly secure multi-channel platform.

An up-to-date view of your investment portfolio, permanently accessible from your computer, smartphone or tablet.

This brochure will guide you through your first connection.
Find out step-by-step instructions on how to install the applications that give you access to your My CGE personal space at all times.

Your personal financial data at your fingertips

With My CGE, you can consult your investment portfolio in real-time, viewing your assets, positions, and latest transactions (securities movements, cash movements, and pending orders).
In just a few clicks, create different consolidated views and analyse the cumulative performance of your portfolios (broken down by currency or asset class).

Generate customised reports and download all your banking documents in electronic format, which are available for two years.
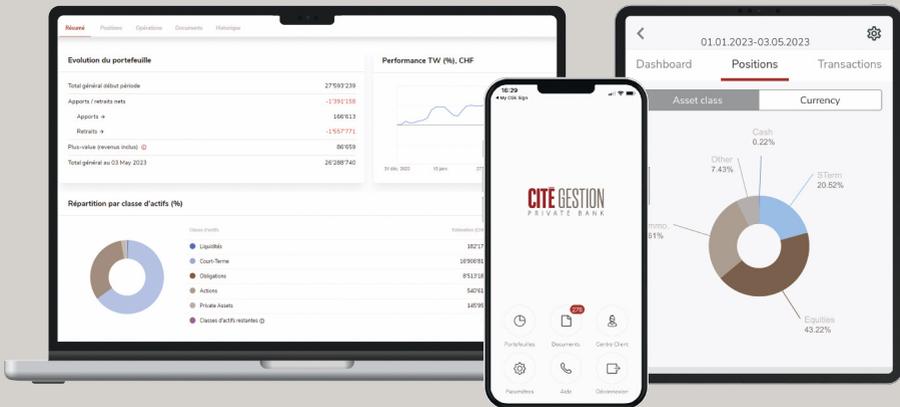
Your first connection to My CGE

STEP 1 – RECEIPT OF AUTHENTICATION CODES

Make sure you have these three essentials ready for your first connection:

| Your ES* Username | Your OTP* code | Your PIN** code |

The ES username and OTP code are sent to you by e-mail.

**The PIN code is sent to you by telephone by your relationship manager and is valid only once.*
For security reasons, the system will ask you to change it the first time you log on.

STEP 2 – DOWNLOAD THE MY CGE SIGN APPLICATION

You can download the My CGE Sign application for your smartphone or tablet from the App Store (iOS) or Google Play Store (Android).
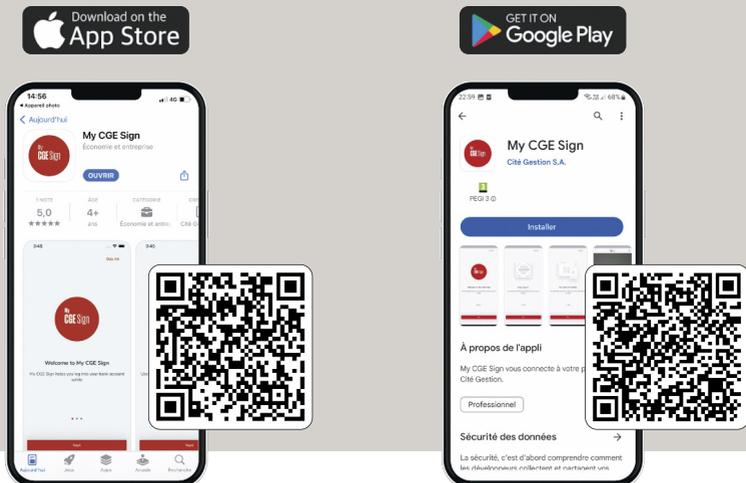
STEP 3 – REGISTER ON MY CGE SIGN

1 Open the My CGE Sign application and accept the terms and conditions by pressing "Confirm".

2 Explore the presentation screens by pressing "Next page".

3 A "Start your visit" screen prompts you to register your device. Press "Start" to begin registration.

4 Press "Next page" to enter your ES user name, PIN code and OTP code.

5 Modify the PIN code initially received from your relationship manager (valid once) with a new personal PIN code of eight or six digits (valid permanently).

6 Activate biometric recognition (fingerprint or facial recognition).

7 Authorise the My CGE Sign application to access your camera to scan the QR code.

You are now registered on My CGE Sign.

STEP 4 – LOG IN TO YOUR MY CGE ACCOUNT

You have two options for accessing your My CGE account:

From your computer via the web.

From your smartphone or tablet via the My CGE* application

The My CGE application is compatible with iOS version 13.0 and higher and Android version 7.0 and higher. If you do not have a compatible device, we invite you to connect from your computer via the web.

From your computer

1. Go to www.cite-gestion.com/en and click on the 👤 MY CGE icon in the top right-hand corner, or go directly to private.cite-gestion.com.

2. Choose the My CGE Sign connection mode.

3. Open the My CGE Sign application and place your smartphone or tablet in front of the computer to scan the QR code.

4. If biometric recognition is enabled, identify yourself by fingerprint or facial recognition.

   If biometric recognition is not activated, identify yourself with your new PIN code.
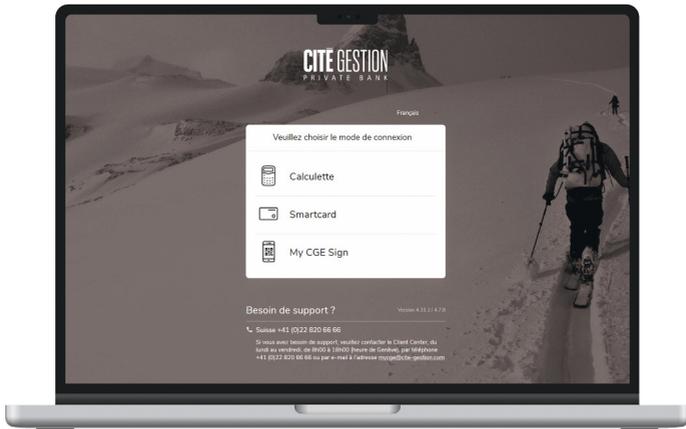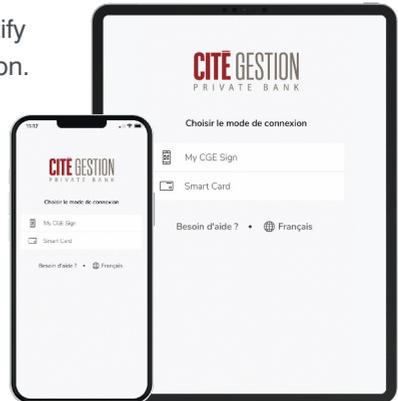

You are now connected to your My CGE account.

From your smartphone or tablet

1 You can download the My CGE application onto your smartphone or tablet from the App Store (iOS) or Google Play Store (Android).

2 Open the application and choose the My CGE Sign connection mode.

3 Press the "Confirm" button to finalise the connection and accept the terms and conditions.

4 You will be redirected to the My CGE Sign application.

5 If biometric recognition is enabled, identify yourself by fingerprint or facial recognition.

If biometric recognition is not activated, identify yourself with your new PIN code.

You are now connected to your My CGE account.

Contact

Do you still have any questions?

Your manager or our support team will be happy to help:

☎ +41 (0)22 820 66 66

✉ mycge@cite-gestion.com

🕐 Monday to Friday, 8:00 am to 6:00 pm (CET)

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